

## **LETTERS AND QUICK LETTERS**

## WITH CUSTOMER AGREEMENT

- Franking machine - Franking service - Postage Codes

|               | Denmark <sup>1</sup> |           |               |           | International destinations,<br>The Faroe Islands and<br>Greenland <sup>6</sup> |
|---------------|----------------------|-----------|---------------|-----------|--|
|               | Letters              |           | Quick letters |           | Letters  |
|               | Excl. VAT            | Incl. VAT | Excl. VAT     | Incl. VAT |  |
| Up to 50 g    | 22.00                | 27.50     | 30.40         | 38.00     | 46.00  |
| Up to 100 g   | 22.80                | 28.50     | 30.40         | 38.00     | 48.00  |
| Up to 250 g   | 45.60                | 57.00     | 60.80         | 76.00     | 78.00  |
| Up to 2,000 g | 68.80                | 86.00     | 91.20         | 114.00    | 138.00   |

#### **LETTERS TO INTERNATIONAL DESTINATIONS**

Letters to international destinations, the Faroe Islands and Greenland must bear the indication Prioritaire or a label inscribed Prioritaire.

**Prioritaire** 

#### **DIMENSIONS**





Minimum: 14 x 9 cm Maximum: length 60 cm and length + width + height or thickness = 90 cm.

#### Roll or tube

Maximum: length 90 cm and length + 2 x diameter or height = 104 cm.

Minimum: length 10 cm and length + 2 x diameter or height = 17 cm.

#### **QUALITY OF SERVICE**

The PostNord target for on-time delivery of Letters and Quick letters is 95%. In practice, the quality of service level is generally above 95%.

#### REMEMBER CORRECT POSTAGE

If you send a letter with insufficient postage, PostNord will ensure that the letter reaches the recipient. We will add the correct postage and send you the bill. For this service, we will charge an administration fee of DKK 80.00, including VAT.

<sup>&</sup>lt;sup>1</sup> Letters and Quick letters to Denmark are subject to VAT

<sup>&</sup>lt;sup>6</sup> International Letters are exempt from VAT



## **LETTERS AND QUICK LETTERS**

## WITH CUSTOMER AGREEMENT

- PP impressions

#### STANDARD LETTERS

| Letters/<br>Quick letters | Denmark² |               | International destinati-<br>ons, The Faroe Islands<br>and Greenland <sup>6</sup> |
|---------------------------|----------|---------------|--|
|                           | Letters  | Quick letters | Letters  |
| Up to 50 g                | 11.75    | 28.00         | 32.00  |

#### Standard letters

Maximum:  $23 \times 17 \times 0.5$  cm (slightly larger than C5). Letters that weigh more than 50 g or are more than 0.5 cm thick are franked as large letters or maxiletters.

Minimum: 14 x 9 cm.



#### **LARGE LETTERS**

| Letters/<br>Quick letters | Denmark <sup>2</sup> |               | International destinati-<br>ons, The Faroe Islands<br>and Greenland <sup>6</sup> |
|---------------------------|----------------------|---------------|--|
|                           | Letters              | Quick letters | Letters  |
| Up to 50 g                | 13.00                | 29.15         | 32.00  |
| Up to 100 g               | 20.50                | 29.35         | 39.50  |
| Up to 250 g               | 36.90                | 52.00         | 64.00  |

#### Large letters

Maximum:  $33 \times 23 \times 1$  cm (slightly larger than C4). Letters that weigh more than 250 g or are more than 2 cm thick are franked as maxi letters.



#### **MAXILETTERS\***

| Letters/<br>Quick letters | Denmark <sup>2</sup> |               | International destinati-<br>ons, The Faroe Islands<br>and Greenland <sup>6</sup> |
|---------------------------|----------------------|---------------|--|
|                           | Letters              | Quick letters | Letters  |
| Up to 50 g                | 18.35                | 29.35         | 32.00  |
| Up to 100 g               | 20.50                | 29.35         | 39.50  |
| Up to 250 g               | 42.00                | 54.00         | 64.00  |
| Up to 2,000 g             | 56.70                | 78.00         | 109.00   |

#### Maxi letters\*

Maximum: length 60 cm and length + width

+ height or thickness = 90 cm.

A roll or tube as a letter is always a maxi letter.

Maximum: length 90 cm and length

+ 2 x diameter or height = 104 cm. Minimum: length 10 cm and length

 $+ 2 \times diameter or height = 17 cm.$ 



#### \*OVERSIZE SURCHARGE

For letters with PP-imprint, larger than 33x23 cm and/or more than 3 cm thick

| Quick letters per item                      | 21.00 |
|---|-------|
| Letters Domestic and International per item | 13.50 |

#### **QUALITY OF SERVICE**

The PostNord target for on-time delivery of Letters and Quick letters is 95%. In practice, the quality of service level is generally above 95%.

<sup>&</sup>lt;sup>2</sup> The prices are excl. 25% VAT

<sup>&</sup>lt;sup>6</sup> International Letters are exempt from VAT



# LETTERS AND QUICK LETTERS WITH CUSTOMER AGREEMENT

- other services

|   | Denmark |                    | International destinations, The Faroe Islands and Greenland <sup>6</sup> |
|---|---------|--------------------|--|
|   | Letters | Quick letters      | Letters  |
| Registered letters 0-2 kg total                   | 96.006  | -                  | 170.00   |
| Return receipt* 0-2 kg total                      | -       | 76.80 <sup>2</sup> | -  |
| Proclaim return receipt 0-2 kg total <sup>4</sup> | 190.006 | -                  | -  |

#### POSTAGE PAID BY RECIPIENT (USF/IBRS)

| Standard letters                     |        |  |  |
|--------------------------------------|--------|--|--|
| Up to 50 g                           | 20.75  |  |  |
| Large/Maxi letters                   |        |  |  |
| Up to 50 g                           | 23.50  |  |  |
| Up to 100 g                          | 34.75  |  |  |
| Up to 250 g                          | 43.00  |  |  |
| Up to 2,000 g                        | 68.00  |  |  |
| Postage paid by recipient (USF/IBRS) |        |  |  |
| Per month per account                | 435.00 |  |  |
| Reopening account                    | 295.00 |  |  |

#### FRANKING MACHINES WITH CREDIT LOCK

| Surcharge and fee for CreditLock                   |       |  |  |
|--|-------|--|--|
| Price per month per machine                        | 95.00 |  |  |
| In the event of delayed consumption call, per call | 50.00 |  |  |

#### **SURCHARGES AND FEES FOR PPI-POSTINGS**

| PPI postings  |        |
|---|--------|
| Surcharge for exemption from the minimum quantity of 250 letters (mixed formats allowed mixed formats: standard. large and maxi). However, if the batch only consists of maxi letters, the minimum quantity is 50 items | 250.00 |
| Split of PPI postings according to weight, format and price. Hourly rate (payment for at least 20 min.)   | 695.00 |

#### **QUALITY OF SERVICE**

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 $<sup>^{\</sup>rm 2}\,$  The prices are excl. 25% VAT

<sup>&</sup>lt;sup>4</sup> Can only be used by courts and appeal boards, see terms and conditions

 $<sup>^{\</sup>rm 6}$  Registered letters, Proclaim return receipt and International Letters are exempt from VAT